

inMarket inSights Report Card: Amazon Goers vs. No-Goers

September 2018 was a monumental day for Amazon: **Amazon Go**, their brick-and-mortar store concept which has removed the checkout process, launched and received tons of interest from curious shoppers. But while the ecommerce mega brand has proven early on that people are receptive to this new shopping experience, the question remains as to which retail chains these Amazon Go shoppers regularly frequent. Identifying these chains could give valuable insight as to how Amazon Go will impact competitive businesses in the near future, once Amazon's projected rollout of over 500 stores begins to gobble up retail business nationwide.

inMarket previously analyzed shopper behavior and visitation trends at Amazon Go stores, but in this inMarket inSights Report Card, we've used first-party, SDK derived location data to rank the top five and bottom five retail chains shoppers frequent when they're not at Amazon Go stores. We've used inMarket's database of over 50 million comScore verified monthly users to identify who are Amazon Goers and Amazon No-Goers, and then analyzed their foot traffic patterns to see where else they shop.

Top 5 vs Bottom 5 -- Where Amazon Go Shoppers Go

Based on inMarket Location Data from 50 Million Verified consumers

Key Takeaways

Top 5

- Fast casual restaurants with relatively healthy menus, such as Freshii and Chipotle Mexican Grill, are
 popular with Amazon Go shoppers because they can "grab and go" on their lunch hour or take home
 a preassembled meal for dinner.
- Several Freshii locations (in both Chicago and Seattle) offer similar food choice offerings as Amazon Go's meal kits, which are popular amongst shoppers short on time.
- Amazon Go shoppers have a higher propensity to visit 7-Eleven, likely due to the fact that these convenience stores have Amazon lockers.

Bottom 5

- Amazon Go shoppers are less likely to shop at Target and Walmart, potentially because these big box retailers offer more variety of different product categories and have established advanced digital strategies to insulate them from Amazon's advances.
- Discount stores like Dollar Tree or Costco are also insulated from potential conquest by Amazon Go. This data implies that the price tag isn't a huge priority for Amazon Go shoppers.
- Amazon Go shoppers don't visit Costco much, which is likely attributed to the fact that Amazon
 Go's business model is focused on providing quick convenience for a smaller selection of carryout
 items while Costco is targeting an entirely different set of shoppers who prefer lower costs for a wider
 variety of wholesale items.

